



DNV GL - Remote Surveys

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Ready to support through smart and flexible solutions

Investments in modernizing class benefit customers during COVID-19 more than ever

DNV GL has digital tools and remote ways of working well established.



Fleet Status
in My Services



DATE
Direct Access to
Technical Experts



**Electronic
Certificates**



**Smart Survey
Booking**



**Remote
Surveys**

Remote Surveys

Delivered 24/7 by dedicated teams before, during and after Covid-19

Like other safety-critical industries, shipping moves towards centralization and remote operations, which call for new ways of working.

- **New technology and connectivity** enable verification without attendance on board.
- Since February 2019, DNV GL has offered **Remote Surveys** for selected surveys for the complete fleet.
- The level of assurance shall **be equivalent** to an onboard survey.
- Pre Covid-19 DNVGL declines 12% of requested remote surveys



All DNV GL vessels
on the scheme

15,000
remote surveys completed

4.2 of 5
customer rating

What does DNVGL offer Remotely and has it changed as a result of Covid-19

Pre Covid-19 Scope

- Condition handling
- Occasional surveys
- Selected Periodical surveys
- Postponement & Sighting surveys
- Completion of periodical surveys

During Covid-19

- Testing and piloting of more surveys

Remote survey development and experience during Covid-19



- **Customers see the need for remote surveys and are (more) positive to the service**
- **Connectivity and ability to stream live video is a challenge for many vessels, but willingness to invest is increasing**
- **It is more difficult to get the “peripheral view” on a remote survey or audit than with attendance.**
- **Attendance survey is still more efficient for periodical surveys since remote survey requires more preparation from crew and class and execution takes longer time.**
- **Survey with attendance will remain the preferred solution for complex and time consuming surveys and older vessels**



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